

## AGENDA

**Meeting of the Board of Directors**

*April 1, 2026, at 10:00 AM EDT*

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PUBLIC ARE ENCOURAGED TO ATTEND REMOTELY USING THE BELOW LINKS

- Meeting Link: <https://us02web.zoom.us/j/89346833051>
- Or One tap mobile: US: +13052241968, 89346833051#
- Or Telephone Only: +1 312 626 6799
- Webinar ID: 893 4683 3051

*Do not use both computer and phone audio together: use one only to avoid audio distortion.*

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**I. Call to Order** — *Brad Burdette, President*

**II. Roll Call** – *Ben Chambers, Secretary*

**III. Introductions & Welcome** — *Brad Burdette, President*

**IV. Public Comments** — *Brad Burdette, President*

The public may address the board by first contacting Amanda Powell before the start of the meeting. Comments are limited to three minutes at the discretion of the board president. Contact Amanda Powell at [amandap@ridejaunt.org](mailto:amandap@ridejaunt.org) or (434) 296-3184, extension 115

**V. Action Items**

A. February 11, 2026 Board Meeting Minutes- *Ben Chambers, Secretary* **PGS 2-5 of 45**

B. Approve Fiscal Year 2027 Board Calendar – *Mike Murphy* **PG 6 of 45**

**VI. Standing Committee Reports**

A. Finance Committee—*Missy Corbin, Mike Murphy, Jacob Sumner, Treasurer* **PGS 7-10 of 45**

B. Operations and Safety Reports—*Jason Espie, Danny Palmer* **PGS 11-18 of 45**

C. CEO Report--*Mike Murphy* **PGS 19-37 of 45**

**VII. New Business**

A. Annual Review of the CEO— *Brad Burdette, President*

**VIII. Announcements and Board Member comments**

**Adjourn to the next meeting: June 10, 2026, at 10:00 AM EST**



## Board Attendance Roster

Month: February      Year: 2026

<b>Directors</b>	<b>Present In Person</b>	<b>Present Virtual</b>	<b>Absent</b>
Brad Burdette, [President], Nelson	<b>X</b>		
James Schoenster, [Vice President], Fluvanna	<b>X</b>		
Ben Chambers, [Secretary], Charlottesville	<b>X</b>		
Jacob Sumner, [Treasurer], Albemarle	<b>X</b>		
Nick Pilipowskyj, Albemarle	<b>X</b>		
Kristi Hagen, Albemarle	<b>X</b>		
Iscella Wittich, Fluvanna	<b>X</b>		
Christine Appert, Charlottesville	<b>X</b>		
Chris Cullinan, Charlottesville	<b>X</b>		
Steven Johnson, Charlottesville	<b>X</b>		
Randy Parker, Louisa	<b>X</b>		
Rachel Jones, Louisa (Left at 11:13am)			<b>X</b>
Dian McNaught, Nelson	<b>X</b>		
<b>Ex Officio Directors</b>			
Christine Jacobs, TJPDC		<b>X</b>	
Garland Williams, CAT		<b>X</b>	
Katy Miller, DRPT		<b>X</b>	
Juanita Shanks, Buckingham		<b>X</b>	
Davis Lamb, Greene County			<b>X</b>
<b>Staff</b>			
Mike Murphy, CEO	<b>X</b>		
Missy Corbin, CFO	<b>X</b>		
Andy Steed, COO	<b>X</b>		
Mike Mills, Dir of Procurement		<b>X</b>	
Ben Rutherford, Sys Admin	<b>X</b>		
Janet Jackson, Chief of People and Operations		<b>X</b>	
Amanda Powell, Executive Asst	<b>X</b>		
Jason Espie, Director of Planning	<b>X</b>		
Danny Palmer, Director of Operations			<b>X</b>
Milton Steppe, Director of Marketing & Communications	<b>X</b>		
Jordan Bowman (Legal Counsel)	<b>X</b>		
Corey Houchens, Fleet Manager		<b>X</b>	
Angla Jones, Call Center Supervisor		<b>X</b>	
Simona Howard, Road Supervisor		<b>X</b>	
Phyllis Williams, Operator, Training, and Performance		<b>X</b>	
Tisha Jaudon, Senior Finance Manager		<b>X</b>	
Jermaine Butler, Road Supervisor		<b>X</b>	
Jeania Pace, HR		<b>X</b>	

# JAUNT

People

Service  
**MINUTES**

Connection

**Meeting of the Board of Directors**

*February 11, 2026, at 10:00 AM EST*

**I. Call to Order** — *Brad Burdette, President*

10:00 am

**II. Roll Call** – *Ben Chambers, Secretary*

See Roster

**III. Introductions & Welcome** — *Brad Burdette, President*

Milton Steppe was introduced to the board as Jaunt’s new Communications and Marketing Director, bringing extensive public service experience to the organization. Nick Pilipowskyj was recognized for this service on the board representing Albemarle County as he prepares to step down from the board due to relocation.

**IV. Public Comments** — *Brad Burdette, President*

None

**V. Action Items**

A. December 10, 2025 Board of Directors Meeting Minutes – *Ben Chambers, Secretary*

1<sup>st</sup>: Steven J.

2<sup>nd</sup>: Iscella W.

Vote: Unanimous

B. Approve Excess Capital Strategy for Fiscal Year 2025 – *Mike Murphy, Missy Corbin*

Motion was made to accept the strategy suggested by the CEO in the amount of \$1,001,047.00 but if the grants are received, then it will be the \$883,109.00 figure.

1<sup>st</sup>: Randy P.

2<sup>nd</sup>: James S.

Vote: Unanimous

C. Approve Resolution Authorizing Vehicle Disposal – *Missy Corbin*

1<sup>st</sup>: Ben C.

2<sup>nd</sup>: Dian M.

Vote: Unanimous

**VII. Standing Committee Reports**

A. Finance Committee – *Missy Corbin, Mike Murphy, Jacob Sumner, Treasurer*

Missy C. reviewed the financial reports with the board, noting that Jaunt continues to earn high interest through LGIP. She went on to report that contract revenue actuals have decreased, primarily due to several agencies discontinuing their service contracts. Missy C. also noted a slight short fall in salaries, wages, and fringe benefits, but stated that this is expected to level out now that all open positions have been filled. She added that there was limited financial activity to report as delays with some FY2026 contracts have prevented Jaunt from beginning reimbursement submissions at this time.

Randy P. made a motion that the Board no longer be provided with the CEO’s monthly expense report in the future, and that such information be reported to the Finance committee, with the Finance Committee authorized to flag and bring it to the board as needed.

1<sup>st</sup>: Randy P.

2<sup>nd</sup>: James S.

Vote: Unanimous

The motion was approved by more than two-thirds and is considered to be an amendment to the agenda.

B. Operations and Safety Reports – *Jason Espie, Andy Steed*

Andy reported for the month of November, Jaunt had 4 preventable accidents, 1 non-preventable accident, 1 customer related incident, 0 staff related incidents, and 0 NTD reportable accidents. For December, he reported 1 preventable accident, 4 non-preventable accidents, 2 customer related incidents, 0 staff related incidents, and 0 NTD reportable accidents. He mentioned that while accident rates are above target, new training and safety initiatives are underway, including revamped on-boarding and refresher programs. Jason went on to go over Jaunt’s performance statistics for the months of November and December, highlighting that ridership dipped through these months but noted that this seems to be a typical pattern during the winter months. He went on to report that there were 0 ADA denials for November and December and on-time performance was trending upwards.

C. CEO Report – *Mike Murphy*

Mike M. reported that while Jaunt was a finalist for a National Rural Transit Assistant Program grant, the organization was not selected. He went on to say that Jaunt is now requesting demonstration grant funding to help initiate commuter bus service options in Greene County. He also noted that Jaunt has submitted a demonstration grant proposal to support midday service between Fluvanna and Louisa to and from Charlottesville/Albemarle. Mike M. added

that Jaunt continues to actively pursue state and federal funding opportunities, including participation in a \$300M state transit bill and a \$3.5M budget amendment for regional transit expansion.

#### **VIII. New Business**

##### **A. FY2027 State Budget Application Update – *Mike Murphy, Missy Corbin***

Mike M. reviewed Jaunt’s local and state capital budget requests with the board, explaining that the state’s web-based grant system requires separate applications for each item, resulting in approximately 10-11 individual requests. He noted that the capital requests include funding for 4 different vehicles types, including minivans being added for the first time and larger Connect-style buses to support service growth. Additional requests include funding for major vehicle components such as engines and transmissions, shop equipment, an in-vehicle tablets.

##### **B. Next board meeting topics – *Mike Murphy***

Mike M. reminded the board that the April meeting had been moved to Wednesday, April 1, 2026, due to spring break schedules. He noted that upcoming meeting will include updates on the employee handbook refresh, which is expected to be presented to the Board for approval at the June meeting. The meeting will also include discussion of potential alternatives for the disposal of capital assets, as well as an analysis of commuter bus capacity compared to current utilization.

#### **IX. Announcements and Board Member comments**

None

**Adjourn to the next meeting: April 1, 2026, at 10:00 AM EST**

# FY2027

## Proposed Board Calendar

August



Executive: 8/4/2026  
Finance: 8/6/2026  
Board: 8/12/2026

October



Executive: 10/6/2026  
Finance: 10/8/2026  
Board: 10/14/2026

December



Executive: 12/12/2026  
Finance: 12/3/2026  
Board: 12/9/2026

February



Board  
Retreat: 2/5/2027

April



Executive: 4/6/2027  
Finance: 4/8/2027  
Board: 4/14/2027

June



Executive: 6/1/2027  
Finance: 6/3/2027  
Board: 6/9/2027

**JAUNT**  
**Monthly Financial Summary**  
**Operating**

Sources of Financial Resources	YTD Budgeted	YTD Actual	Budget Variance	Total Budget	Budget Realized	Comments
<b>Fee Revenue:</b>						
Interest Revenue	\$ 141,288	\$ 202,648	\$ 61,360	\$ 211,932	96%	
Contract Revenue	\$ 41,719	\$ 19,350	\$ (22,369)	\$ 62,579	31%	Continuation of contract service demand reduction
<b>Governmental Revenue:</b>						
Federal Operating Grants	\$ 2,825,265	\$ 2,889,937	\$ 64,671	\$ 4,237,898	68%	
Virginia DRPT Operating	\$ 1,256,111	\$ 1,136,431	\$ (119,680)	\$ 1,884,166	60%	
Local Government Operating	\$ 4,238,670	\$ 4,238,670	\$ -	\$ 6,358,005	67%	
In Lieu of Local	\$ 26,667	\$ 26,667	\$ 0	\$ 40,000	67%	
Other Revenue	\$ -	\$ 171,567	\$ 171,567	\$ -		Bus Repair Insurance Proceeds; Equipment & Vehicle Sales
Account Transfer (Jaunt Reserves)	\$ -	\$ -	\$ -	\$ -		
<b>Total Revenue</b>	<b>\$ 8,529,720</b>	<b>\$ 8,685,270</b>	<b>\$ 155,550</b>	<b>\$ 12,794,580</b>	<b>68%</b>	

Uses of Financial Resources	YTD Budgeted	YTD Actual	Budget Variance	Total Budget	Budget Realized	Comments
Salaries & Wages	\$ 5,094,223	\$ 4,550,572	\$ (543,651)	\$ 7,641,334	60%	Vacant positions
Fringe Benefits/Staff Development	\$ 1,780,335	\$ 1,502,772	\$ (277,563)	\$ 2,670,502	56%	
Travel/Business Meals/Meetings	\$ 42,667	\$ 28,553	\$ (14,113)	\$ 64,000	45%	
Facility/Equipment Maintenance/Utilities	\$ 133,085	\$ 136,248	\$ 3,164	\$ 199,627	68%	
Supplies & Materials	\$ 546,156	\$ 499,948	\$ (46,208)	\$ 819,234	61%	
Marketing & Advertising	\$ 56,667	\$ 63,929	\$ 7,262	\$ 85,000	75%	
Insurance & Bonding	\$ 416,667	\$ 555,967	\$ 139,300	\$ 625,000	89%	Change in insurance policy and increased rates
Professional Services	\$ 433,589	\$ 424,396	\$ (9,193)	\$ 650,383	65%	
Miscellaneous	\$ 26,333	\$ 43,956	\$ 17,622	\$ 39,500	111%	Contracted Hiring Service \$32K
<b>Total Expenditure</b>	<b>\$ 8,529,720</b>	<b>\$ 7,806,340</b>	<b>\$ (723,380)</b>	<b>\$ 12,794,580</b>	<b>61%</b>	

<b>Net change in fund balance</b>	<b>\$ (0)</b>	<b>\$ 878,930</b>	<b>\$ 878,930</b>	<b>\$ (0)</b>		
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**JAUNT**  
**Monthly Financial Summary**  
**Capital**

**February 2026 YTD**

Sources of Financial Resources	YTD Budgeted	YTD Actual	Budget Variance	Total Budget	Budget Realized	Comment
<b>Governmental Revenue:</b>						
Federal Capital Grants	\$ 1,012,469	\$ 15,876	\$ (996,594)	\$ 1,518,704	1%	Capital Projects underway
Virginia DRPT Capital	\$ 4,149,222	\$ 4,282	\$ (4,144,940)	\$ 6,223,833	0%	Capital Projects underway
Local Government	\$ 329,145	\$ 329,145	\$ 0	\$ 493,717	67%	
<b>Total Revenue</b>	<b>\$ 5,490,836</b>	<b>\$ 349,303</b>	<b>\$ (5,141,534)</b>	<b>\$ 8,236,254</b>	<b>4%</b>	

Uses of Financial Resources	YTD Budgeted	YTD Actual	Budget Variance	Total Budget	Budget Realized	Comment
Revenue Vehicles	\$ 2,202,431	\$ 217,336	\$ (1,985,095)	\$ 3,303,646	7%	All 18 buses at Sonny Merryman - waiting on wraps
Support Vehicles	\$ -	\$ -	\$ -	\$ -		
Spare Parts for Vehicles	\$ 80,258	\$ 40,378	\$ (39,880)	\$ 120,387	34%	Transmissions Repairs
Facility	\$ 2,060,560	\$ -	\$ (2,060,560)	\$ 3,090,840	0%	Parking Lot project
Information Technology	\$ 1,143,025	\$ -	\$ (1,143,025)	\$ 1,714,537	0%	Scheduling Software project
Shop Equipment	\$ 4,563	\$ 6,801	\$ 2,239	\$ 6,844	99%	Tire Changer
<b>Total Expenditure</b>	<b>\$ 5,490,836</b>	<b>\$ 264,516</b>	<b>\$ (5,226,321)</b>	<b>\$ 8,236,254</b>	<b>3%</b>	

<b>Net change in fund balance</b>	\$ (0)	\$ 84,787	\$ 84,787	\$ (0)		
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# JAUNT

## Balance Sheet Summary

	<u>2/28/2026</u>	<u>2/28/2025</u>
<b>Assets</b>		
Cash and Cash Equivalents	7,798,423	9,336,438
Receivables, Net of Allowances	259	8,924
Due From Other Governmental Units	2,850,334	1,548,189
Prepaid Items	146,736	125,705
Capital Assets	9,362,381	6,266,993
<b>Total Assets</b>	<b>20,158,132</b>	<b>17,286,249</b>
<b>Liabilities</b>		
Accounts Payable	228,411	418,383
Accrued Payroll & Related Liabilities	140,865	148,153
Lease Liability	53,953	69,956
Deferred Revenue	9,076	535,683
<b>Total Liabilities</b>	<b>432,305</b>	<b>1,172,175</b>
<b>Fund Balance/Net Position</b>		
JAUNT Inc. Stock	16	16
Fund Balance:		
Nonspendable:		
Prepaid Items	146,736	125,705
Committed:		
Rainy Day	3,000,000	3,000,000
Capital Reserve	1,965,808	1,965,808
Unassigned	5,485,258	4,998,313
Total Fund Balance	10,597,802	10,089,827
Total Equity	10,597,818	10,089,843
<b>Total Liabilities and Equity</b>	<b>11,030,123</b>	<b>11,262,018</b>
<b>Net Position:</b>		
Investment in Capital Assets	9,308,428	6,197,037
Unrestricted	10,417,383	9,917,021
Total Net Position	19,725,812	16,114,058
Total Net Position and Equity	19,725,828	16,114,074
<b>Total Liabilities and Net Position</b>	<b>20,158,132</b>	<b>17,286,249</b>

## Jaunt, Inc.

### Statement of Cash Flows for Month Ended February 28, 2026

Operating		
Local Match	\$	-
DRPT Receipts		-
CAT Receipts		657,713
Agency Receipts		6,300
Other Receipts		8,150
Payroll		(574,296)
Capital Payments		(211,749)
Other Payments		(309,698)
Net Cash from Operating		<u>(423,581)</u>
Investing		
Interest		19,393
Transfer to/from LGIP		-
Net Cash from Investing		<u>19,393</u>
<b>Net Change in Cash</b>	<b>\$</b>	<b><u>(404,188)</u></b>
Beginning Cash Balance 2/1/2026	\$	8,188,292
Ending Cash Balance 2/28/2026	\$	7,784,104
Months of Cash of Hand		7.30

## **Jaunt Safety Report Jan 2026**

### **Preventable Vehicle Accident(s): 4**

1/7/2026 – V-2 backed into V-1 while V-1 was improperly parked

1/13/2026 – V-1 backed into a fixed object

1/14/2026 – V-1 had a mirror strike with V-2 while crossing narrow bridge

1/15/2026 – V-1 struck roof hatch on underside of bridge

### **Non-Preventable Vehicle Accident(s): 2**

1/21/2026 – V-1 was stopped at traffic signal V-2 had mirror strike on V-1

1/28/2026 – V-1 began to proceed through traffic signal that had just changed to green, V-2 rearended V-1

### **Customer Related Incident(s):**

None

### **Staff Related Incident(s):**

None

Jaunt traveled 88,468 revenue miles and had 4 preventable accidents from 1/1/2026 to 1/31/2026. Jaunt has a goal of less than 1 preventable Accident for every 100,000 miles driven.

Jaunt has had 22 preventable accidents since 7/1/2025 and recorded 774,718 total revenue travel miles.

Safety Concerns Shared and Investigated: 0

There were no safety concerns reported in the month of January 2026

Site Visits: 0

There were no site visits for the month of January

National Transit Database Reporting: 0

## **Jaunt Safety Report Feb 2026**

### **Preventable Vehicle Accident(s): 4**

2/2/2026 – V-1 backed into parked vehicle

2/16/2026 – V-1 got stuck in mud in front yard of a residence

2/18/2026 – V-1 backed into fixed object

2/26/2026 – V-1 backed into fixed object

### **Non-Preventable Vehicle Accident(s):**

None

### **Customer Related Incident(s):**

2/10/2026 – Passenger deboarding vehicle 2518 tipped over in their wheelchair. Passenger did not get transported for medical treatment

### **Staff Related Incident(s):**

Malcolm Shumaker

Jaunt traveled 107,279 revenue miles and had 4 preventable accidents from 2/1/2026 to 2/28/2026. Jaunt has a goal of less than 1 preventable Accident for every 100,000 miles driven.

Jaunt has had 26 preventable accidents since 7/1/2025 and recorded 881,997 total revenue travel miles.

Safety Concerns Shared and Investigated: 0

There were no safety concerns reported in the month of January 2026

Site Visits: 0

There were no site visits for the month of January

National Transit Database Reporting: 0

**Jaunt Board of Directors Meeting**

**April 1, 2026, 10 AM**

This service report includes January and February 2026 data. Ridership increased 2.3% from December to January, and 11.3% from January to February for an overall two month increase of 13.6%. The two columns to the right show a comparison of the average monthly for all of FY25 to Year-to-Date average monthly for FY26, followed by a percent change column.

Jaunt Performance Statistics		2025											2026		Avg FY25	Avg FY26	Pct Diff
		Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb			
ADA	Passengers	7,209	8,311	8,463	7,950	7,727	8,532	8,257	8,298	9,024	7,922	7,390	7,523	8,439	8,098	8,173	0.9%
	Revenue Hours	2,872	3,214	3,156	3,173	3,041	3,308	3,021	3,125	3,386	3,207	3,282	3,133	3,356	3,320	3,227	-2.8%
	Revenue Miles	31,073	35,948	36,278	36,171	34,659	38,641	36,746	36,919	38,567	33,958	32,582	31,855	35,341	35,908	35,576	-0.9%
Demand Response	Passengers	4,982	6,354	6,822	6,361	5,834	6,676	6,523	6,819	7,555	5,949	5,209	4,710	6,058	6,115	6,187	1.2%
	Revenue Hours	2,470	3,022	3,202	3,036	2,824	3,212	3,197	3,434	3,752	2,953	2,821	2,310	2,979	2,987	3,082	3.2%
	Revenue Miles	45,677	57,036	62,302	58,090	54,758	62,435	62,338	61,519	67,076	51,263	47,101	41,416	53,380	56,075	55,816	-0.5%
Agency Trips (Public)	Passengers	20	19	27	60	28	29	28	31	32	27	21	22	25	118	27	-77.2%
	Revenue Hours	8	8	12	22	13	12	12	15	15	12	10	9	10	42	12	-71.7%
	Revenue Miles	120	112	156	336	251	237	201	266	232	211	191	152	180	714	209	-70.7%
Agency Trips (Exclusive Use)	Passengers	212	805	150	219	40	131	-	245	108	1,518	375	265	161	271	350	29.1%
	Revenue Hours	15	31	6	10	4	10	-	17	6	51	11	6	3	13	13	-1.9%
	Revenue Miles	315	640	108	333	68	96	-	399	113	1,146	163	87	21	284	253	-10.8%
N/A	Passengers	224	241	207	159	159	175	210	151	231	169	188	139	194	195	182	-6.6%
	Revenue Hours	96	92	86	75	79	91	97	61	102	79	105	71	90	79	87	10.8%
	Revenue Miles	1,077	1,080	1,062	910	954	1,069	1,163	795	1,246	889	1,019	696	1,003	950	985	3.7%
Connect 29 North	Passengers	1,376	1,471	1,685	1,665	1,593	1,666	1,557	1,595	1,809	1,533	1,348	1,619	1,485	1,517	1,577	3.9%
	Revenue Hours	133	154	167	150	145	163	161	173	178	143	159	141	162	155	160	3.6%
	Revenue Miles	1,932	2,286	2,479	2,266	2,244	2,552	2,384	2,367	2,607	2,041	2,235	2,031	2,262	2,267	2,310	1.9%
Connect Buckingham	Passengers	991	1,073	1,090	1,201	1,100	1,073	958	989	1,113	826	763	830	934	1,056	936	-11.4%
	Revenue Hours	120	140	144	137	131	143	139	146	163	125	134	115	138	140	138	-1.6%
	Revenue Miles	3,195	3,735	3,895	3,820	3,663	3,954	3,752	3,752	4,104	3,256	3,415	3,036	3,643	3,750	3,614	-3.6%
Connect Crozet	Passengers	2,276	2,252	2,393	2,397	1,974	2,562	2,391	2,909	3,153	2,363	2,477	2,813	2,555	2,166	2,653	22.5%
	Revenue Hours	378	441	458	441	427	477	476	479	527	407	439	361	464	440	454	3.1%
	Revenue Miles	8,301	9,972	10,456	10,032	9,154	11,226	10,630	10,374	11,598	8,992	9,777	8,013	10,091	10,014	10,088	0.7%
Connect Lovington	Passengers	373	347	362	382	359	386	366	421	423	372	376	468	523	346	417	20.5%
	Revenue Hours	47	57	62	60	58	62	64	64	68	53	64	51	61	59	61	3.3%
	Revenue Miles	1,222	1,424	1,503	1,441	1,361	1,523	1,454	1,466	1,607	1,253	1,366	1,182	1,358	1,384	1,401	1.2%

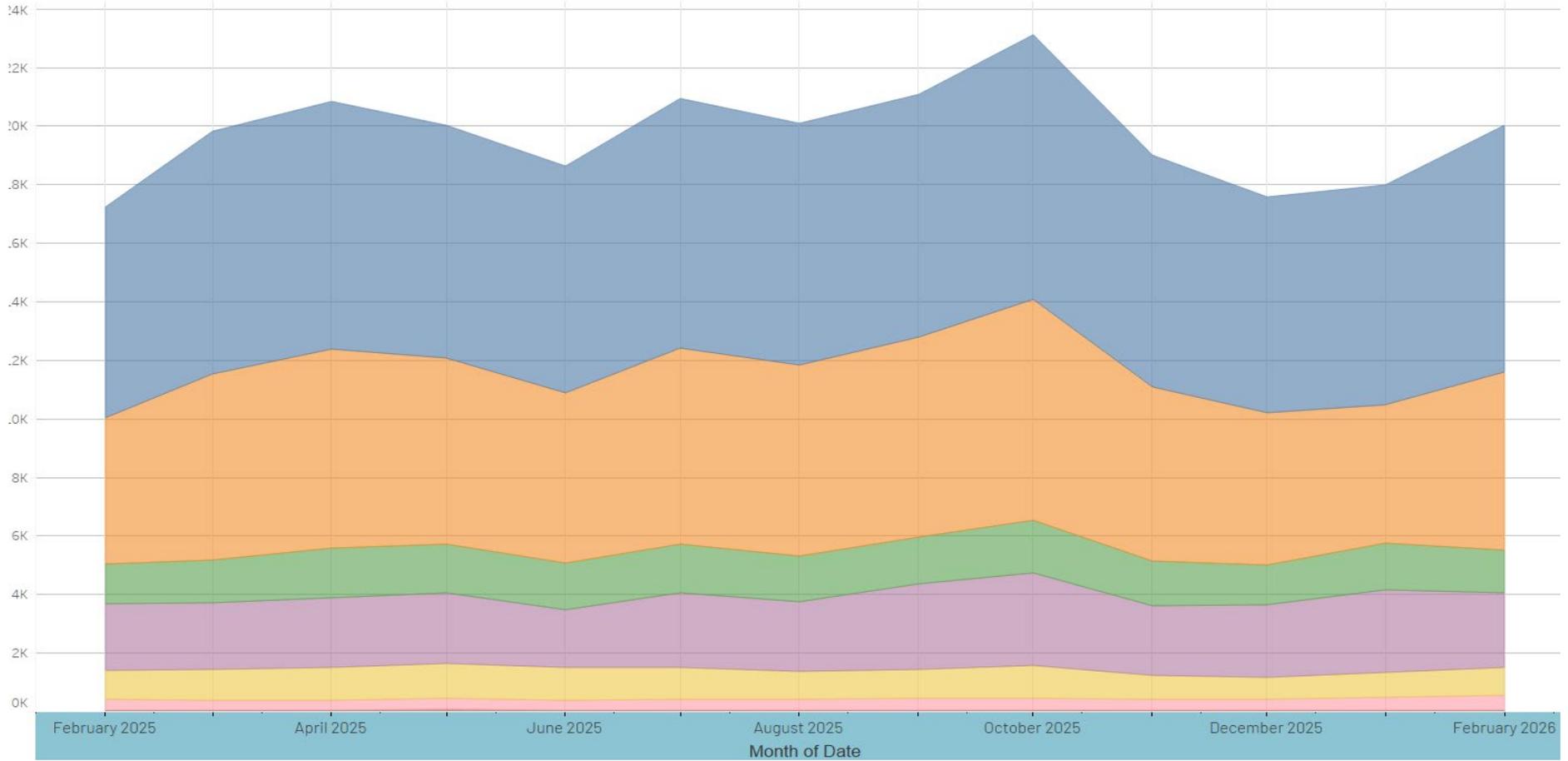
Metric	FY23 Monthly Avg	FY24 Monthly Avg	FY25 Monthly Avg	FY26 Monthly Avg	FY25-FY26 Diff
UPT	19,848	19,004	19,415	20,292	4.5%
VRH	7,656	7,195	7,143	7,297	2.2%
VRM	120,025	111,513	110,111	113,028	2.6%

Note, excludes NA and Agency Exclusive Use trips



This area chart that visualizes Jaunt Performance Statistics in the previous table, but only for UPT (Unlinked Passenger Trips). Percentage of total passenger trips for FY26 to date is as follows: **ADA 40%, Demand Response 30%, Agency Public 0%, Agency Exclusive 2%, NA 1%, and Commuter Bus 26%**. DR is 70% and CB is 27% of total ridership. The percentage of Revenue Hours by service is: **ADA 45%, Demand Response 43%, Agency Public 0%, Agency Exclusive 0%, NA is 1% and Commuter Bus 11% of total revenue hours.**

t Service Performance - UPT Area Chart



- ADA
- Demand Response
- Connect 29 North
- Connect Crozet
- Connect Buckingham
- Connect Lovington
- Agency (Public)



Albemarle Statistics		2025											2026		Avg YTD FY25	Avg YTD FY25	Pct Diff
		Feb	Mar	Apr	May	June	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb			
ADA	Passengers	3,441	4,038	4,015	3,861	3,759	4,264	3,924	3,977	4,298	3,696	3,333	3,282	3,577	3,903	3,794	-2.8%
	Revenue Hours	1,465	1,652	1,561	1,622	1,554	1,735	1,516	1,546	1,724	1,576	1,543	1,453	1,518	1,672	1,576	-5.7%
	Revenue Miles	16,504	19,431	19,078	19,484	18,618	20,811	19,199	18,992	20,359	17,159	16,121	15,518	16,882	19,108	18,130	-5.1%
Demand Response	Passengers	1,955	2,453	2,606	2,521	2,211	2,539	2,509	2,631	2,822	2,168	1,888	1,816	2,231	2,331	2,326	-0.2%
	Revenue Hours	890	1,102	1,159	1,134	1,025	1,174	1,160	1,224	1,336	1,022	982	854	1,043	1,081	1,099	1.7%
	Revenue Miles	16,510	20,506	22,114	21,136	19,672	22,199	22,853	22,843	24,532	18,224	16,303	14,930	18,533	19,918	20,052	0.7%
Connect 29 North	Passengers	1,376	1,471	1,685	1,665	1,593	1,666	1,557	1,595	1,809	1,533	1,348	1,619	1,485	1,517	1,577	3.9%
	Revenue Hours	133	154	167	150	145	163	161	173	178	143	159	141	162	155	160	3.6%
	Revenue Miles	1,932	2,286	2,479	2,266	2,244	2,552	2,384	2,367	2,607	2,041	2,235	2,031	2,262	2,267	2,310	1.9%
Connect Crozet	Passengers	2,276	2,252	2,393	2,397	1,974	2,562	2,391	2,909	3,153	2,363	2,477	2,813	2,555	2,166	2,653	22.5%
	Revenue Hours	378	441	458	441	427	477	476	479	527	407	439	361	464	440	454	3.1%
	Revenue Miles	8,301	9,972	10,456	10,032	9,154	11,226	10,630	10,374	11,598	8,992	9,777	8,013	10,091	10,014	10,088	0.7%

Buckingham Statistics		2025											2026		Avg YTD FY25	Avg YTD FY26	Pct Diff
		Feb	Mar	Apr	May	June	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb			
Connect Buckingham	Passengers	991	1,073	1,090	1,201	1,100	1,073	958	989	1,113	826	763	830	934	1,056	936	-11.4%
	Revenue Hours	120	140	144	137	131	143	139	146	163	125	134	115	138	140	138	-1.6%
	Revenue Miles	3,195	3,735	3,895	3,820	3,663	3,954	3,752	3,752	4,104	3,256	3,415	3,036	3,643	3,750	3,614	-3.6%

Charlottesville Statistics		2025											2026		Avg YTD FY25	Avg YTD FY26	Pct Diff
		Feb	Mar	Apr	May	June	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb			
ADA	Passengers	3,768	4,273	4,448	4,089	3,968	4,268	4,333	4,321	4,726	4,226	4,057	4,241	4,862	4,196	4,379	4.4%
	Revenue Hours	1,406	1,562	1,595	1,548	1,487	1,573	1,506	1,579	1,662	1,631	1,739	1,680	1,838	1,641	1,651	0.6%
	Revenue Miles	14,569	16,517	17,200	16,687	16,041	17,830	17,547	17,927	18,208	16,799	16,462	16,338	18,459	16,800	17,446	3.8%
Demand Response	Passengers	103	142	132	127	160	163	146	145	171	149	156	132	160	184	153	-17.1%
	Revenue Hours	45	66	50	46	62	63	53	65	70	58	61	48	64	79	60	-23.2%
	Revenue Miles	688	939	684	678	1,009	1,021	888	948	1,037	807	814	631	935	1,176	885	-24.7%



Fluvanna Statistics		2025											2026		Avg YTD FY25	Avg YTD FY26	Pct Diff
		Feb	Mar	Apr	May	June	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb			
Demand Response	Passengers	263	286	366	326	254	315	281	351	416	314	269	265	351	305	320	5.1%
	Revenue Hours	135	147	188	175	148	173	166	192	197	164	146	141	187	151	171	12.8%
	Revenue Miles	3,061	3,169	4,344	3,866	3,513	4,083	3,913	4,142	4,323	3,135	2,829	2,765	3,507	3,327	3,587	7.8%

Greene Statistics		2025											2026		Avg YTD FY25	Avg YTD FY26	Pct Diff
		Feb	Mar	Apr	May	June	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb			
Demand Response	Passengers	1,110	1,419	1,621	1,432	1,314	1,533	1,620	1,673	1,791	1,480	1,292	1,126	1,497	1,383	1,502	8.5%
	Revenue Hours	487	596	649	592	550	646	689	761	870	714	700	538	669	613	698	14.0%
	Revenue Miles	7,707	9,811	11,012	9,486	8,871	10,676	11,927	11,759	12,904	10,177	9,293	7,962	10,049	9,741	10,593	8.7%

Louisa Statistics		2025											2026		Avg YTD FY25	Avg YTD FY26	Pct Diff
		Feb	Mar	Apr	May	June	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb			
Demand Response	Passengers	1,425	1,875	1,918	1,775	1,721	1,940	1,774	1,822	2,104	1,605	1,460	1,242	1,636	1,756	1,698	-3.3%
	Revenue Hours	850	1,027	1,073	1,007	941	1,066	1,041	1,103	1,176	904	869	674	933	983	971	-1.2%
	Revenue Miles	16,156	20,598	22,304	21,276	19,763	22,716	20,732	19,875	21,878	16,836	16,658	13,891	18,314	20,025	18,863	-5.8%

Nelson Statistics		2025											2026		Avg YTD FY25	Avg YTD FY26	Pct Diff
		Feb	Mar	Apr	May	June	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb			
Demand Response	Passengers	126	179	179	180	174	182	191	193	211	229	141	127	180	150	182	21.6%
	Revenue Hours	63	85	83	82	98	88	87	87	100	88	61	54	82	76	81	6.3%
	Revenue Miles	1,556	2,014	1,844	1,647	1,930	1,690	1,999	1,896	2,318	2,033	1,166	1,213	2,014	1,840	1,791	-2.6%
Connect Lovington	Passengers	373	347	362	382	359	386	366	421	423	372	376	468	523	346	417	20.5%
	Revenue Hours	47	57	62	60	58	62	64	64	68	53	64	51	61	59	61	3.3%
	Revenue Miles	1,222	1,424	1,503	1,441	1,361	1,523	1,454	1,466	1,607	1,253	1,366	1,182	1,358	1,384	1,401	1.2%



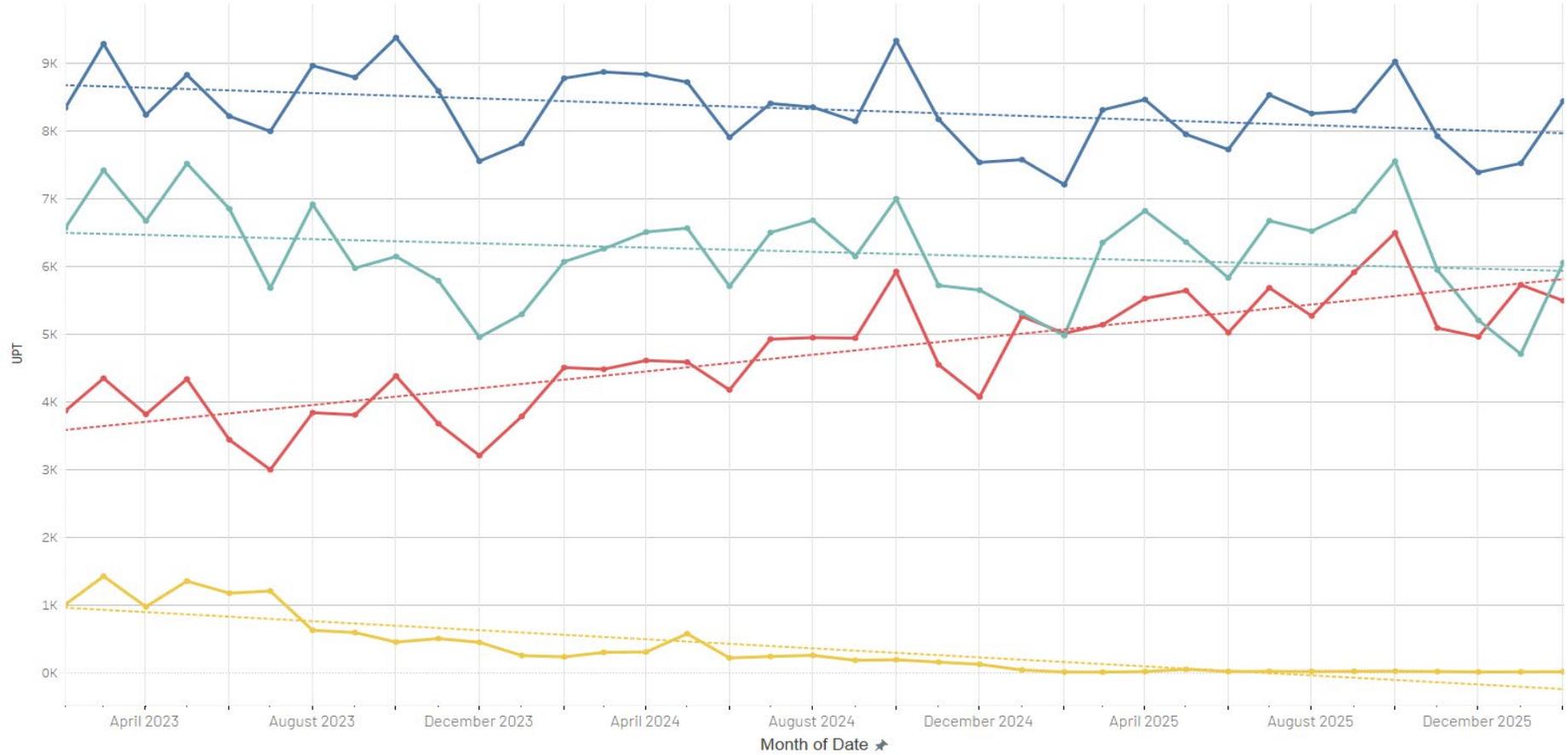
# Jaunt Board of Directors Meeting

April 1, 2026, 10 AM

Originally the COVID trend graphic, this has been modified starting November 2024 to show a two year trend line per ridership, per service. This shows ridership trends from February 1, 2023 to February 28, 2026.



### Jaunt Two Year Trend Lines Per Service - UPT



FY26 ADA Compliance Report - April 1, 2026 Board Meeting

Item	FY25						FY26						Average Monthly		Percent Difference		
	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-26	Dec-26	Jan-26	Feb-26		FY25 Full	FY26 YTD
ADA Unlinked Passenger Trips	7,577	7,209	8,311	8,463	7,950	7,727	8,532	8,257	8,298	9,024	7,922	7,390	7,523	8,439	8,098	8,173	0.9%
All Demand Response UPT	12,941	12,211	14,684	15,312	14,371	13,589	15,237	14,808	15,148	16,611	13,898	12,620	12,255	14,522	14,342	14,387	0.3%
ADA Revenue Miles	33,587	31,073	35,948	36,278	36,171	34,659	38,641	36,746	36,919	38,567	33,958	32,582	31,855	35,341	35,908	35,576	-0.9%
All Demand Response Revenue Miles ^	82,115	76,870	93,096	98,735	94,597	89,667	101,314	99,284	98,704	105,875	85,432	79,875	73,423	88,901	92,722	91,601	-1.2%
ADA Revenue Hours	2,743	2,478	3,030	3,214	3,058	2,837	3,224	3,209	3,449	3,767	2,965	2,831	2,320	2,989	3,029	3,094	2.1%
All Demand Response Revenue Hours ^	6,001	5,350	6,244	6,370	6,231	5,878	6,532	6,230	6,574	7,153	6,172	6,113	5,453	6,345	6,350	6,322	-0.4%
ADA No Shows	286	263	251	244	238	237	242	271	289	303	556	292	264	213	237	304	28.2%
All Demand Responses No Shows	486	469	482	445	424	408	423	507	519	513	908	505	416	428	441	527	19.7%
ADA Missed Trips	3	6	3	3	1	2	3	3	12	11	8	4	4	5	3	6	102.7%
All Demand Responses Missed Trips	5	8	5	6	5	4	7	6	13	15	12	8	8	7	6	10	56.2%
ADA Denials	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0%
All Demand Responses Denials	32	37	29	46	26	53	35	32	9	4	8	6	1	2	41	12	-70.3%
ADA On Time Performance	91%	89%	91%	87%	87%	85%	87%	83%	81%	80%	87%	88%	88%	84%	90%	85%	-5.8%
All Demand Responses OTP	91%	89%	91%	88%	87%	86%	87%	84%	83%	84%	89%	89%	88%	86%	90%	86%	-4.3%
ADA Passenger Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.0%
ADA Lifts Determined Inoperable	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0.08	0.13	50.0%
ADA Passenger Incidents/Accidents	0	2	2	0	0	0	0	0	0	1	1	0	0	0	0.67	0.25	-62.5%
ADA Vehicle Accidents	2	2	1	5	0	0	5	2	0	1	1	3	4	3	1.42	2.38	67.6%
Excessively Long ADA Trips	10	20	31	38	18	30	21	31	36	48	47	26	27	42	26	35	35.4%
Demand Response Reservations Hold Times	14:38	12:09	3:59	6:12	10:24	12:33	7:19	5:54	11:13	5:58	4:45	17:06	15:38	11:14	8:40	9:53	14.1%

^ DR Revenue Hours & Miles don't include NA trips, but does include Agency (Public) trips. NA trips are not reported to NTD/DRPT

YTD FY26	FY25	Metric
57%	56%	Percentage of ADA Trips of all Demand Response Trips
39%	39%	Percentage of ADA Revenue Miles of all Demand Response Revenue Miles
49%	48%	Percentage of ADA Revenue Hours of all Demand Response Revenue Hours
3.7%	2.9%	Percentage of ADA No Shows of all ADA Trips
3.7%	3.1%	Percentage of Demand Response No Shows of all Demand Response Trips
0.08%	0.04%	Percentage of ADA missed trips of all ADA Trips
0.07%	0.04%	Percentage of all Demand Response Missed Trips of all DR Trips
0.00%	0.00%	Percentage of ADA Denials of all ADA Trips
0.1%	0.3%	Percentage of Denials of all Demand Response Trips
85%	90%	Percentage of ADA trips that were on time of all ADA Trips
86%	90%	Percentage of Demand Response trips that were on time of all DR Trips
0.43%	0.32%	Percentage of Excessively long ADA trips of all ADA Trips made
9:53	2:18	Yearly Average Response Reservations Hold Times

# Board Meeting

CEO Report

April 1, 2026

**JAUNT**

People. Service. Connection.

# Today's Agenda

## 01 Welcome & Highlights

Employee Recognition & Updates  
Transit Employee Appreciation Day

## 02 Board Business

FY27 Board Calendar Approval (action item)  
Albemarle County vacancies (2 members)  
Board Member interviews

## 03 Organizational Updates

HRIS - Paylocity  
Brand update  
Via/Greene update

## 04 Events & Engagement

Upcoming Events  
People, Service, Connection

## 05 Strategic Goals Update

ADA contract  
CARTA engagement  
Software pilot & acquisition  
Employee performance & development

## 06 Looking Ahead

Policy revisions  
Budget approval





# Welcome & Highlights

# Employee Recognition & Updates



## Employee of the Month



**Simona Howard**  
Road Supervisor

## Meet Moose!



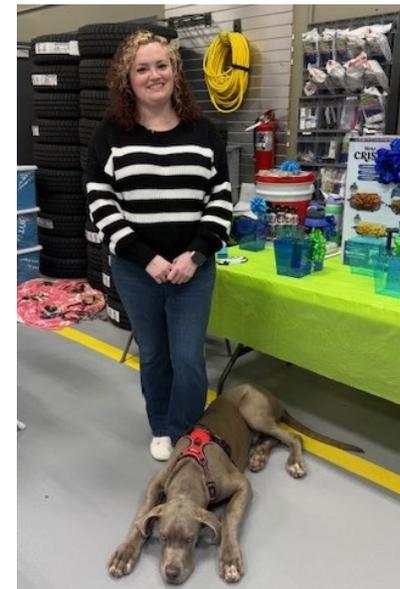
## Congrats on your CDL-P!



Hasaun Ford  
Jermaine Butler  
Clarence Lowe  
Matt Ashton  
Maurice Lewis  
Ronald Clark

# Transit Employee Appreciation Day

On March 18, Jaunt celebrated National Transit Employee Appreciation Day! While the day recognized transit workers across the country, we celebrated our incredible team all week long.





# Board Business

# FY2027 Proposed Board Calendar

August



Executive: 8/4/2026  
Finance: 8/6/2026  
Board: 8/12/2026

October



Executive: 10/6/2026  
Finance: 10/8/2026  
Board: 10/14/2026

December



Executive: 12/12/2026  
Finance: 12/3/2026  
Board: 12/9/2026

February



Board  
Retreat: 2/5/2027

April



Executive: 4/6/2027  
Finance: 4/8/2027  
Board: 4/14/2027

June



Executive: 6/1/2027  
Finance: 6/3/2027  
Board: 6/9/2027

# Other Board Items

1. Approve proposed FY27 calendar (action item)
2. Albemarle County Vacancies (2)
3. Board Member Interviews





# Organizational Updates

# HRIS



**A better HR experience is on the way... Coming July 1, 2026!**

- All-in-one access to payroll, benefits, and HR tools
- Employee self-service for pay stubs, tax forms, and personal info
- Streamlined time & attendance tracking
- Easy benefits enrollment and management
- Mobile app access – manage everything on the go
- Faster, more accurate payroll processing
- Improved reporting & insights for smarter decisions
- Enhanced communication tools to stay connected



# Via/Greene County

- Professional Staff Training: 3/11-3/12
- Tablet Installation: 3/16-3/20
- Operator Training: 3/21-4/3
  
- Reservations begin 4/7
- Rides begin 4/14

## Getting around Greene is now easier than ever with the New Ride Jaunt

Welcome to the Ride Jaunt app – your simple way to view and book trips in Greene County.

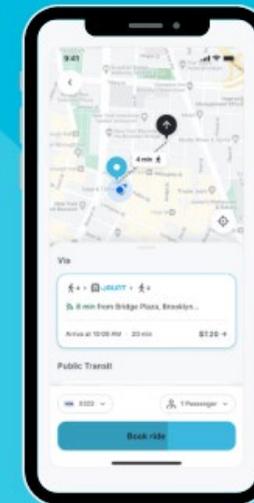
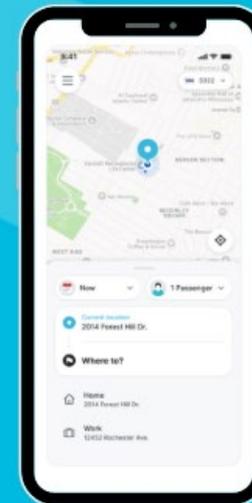
**Reservations begin April 7**

**Rides begin April 14**

You can still call **(434) 296-3184** to book your rides and ask questions. Prefer the app? We're here to help you get started.

### Get started in three easy steps:

- 1 Download the app**  
search Ride Jaunt in the App or Google Play Store
- 2 Book your trip**  
Enter your pickup and drop-off locations, plus when you'd like travel
- 3 Track your ride**  
Follow your bus as it heads to your location

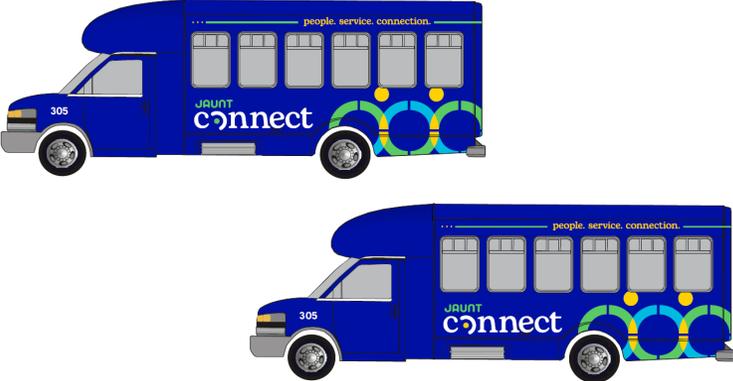


# Brand Update

## Demand Response



## Commuter Bus



- Internal Brand launch date: 5/1/26
- Website
- Bus Wrap Contest
- 50 Stories
- Other Collateral



# Events & Engagement

# Upcoming Events

Internal Brand Launch: 4/1

Conference Room Renovations: 4/13-4/17

CTAV Rodeo: 4/24-4/25 @ Alexandria

VTA Conference: 5/19-2/20 @ Fredericksburg

Memorial Day Picnic TBD

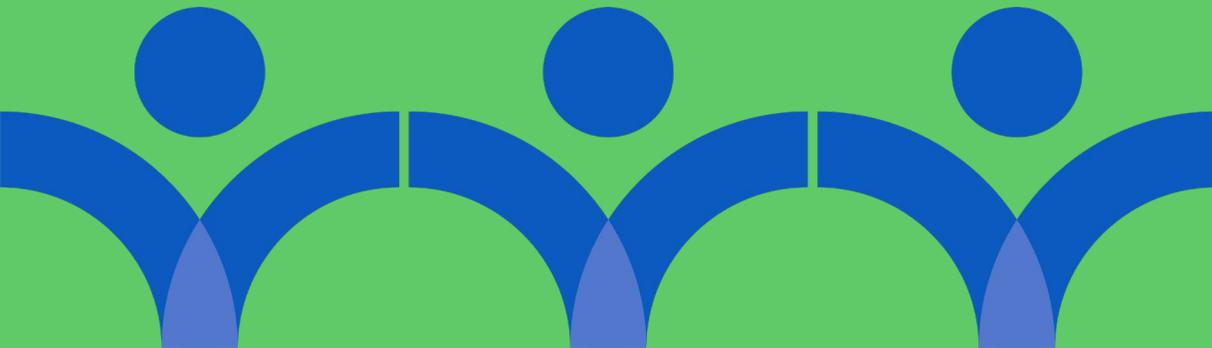
- Jaunt Celebrates 50 years
- T-shirts
- Group Photo

## Save the Date!

**What?** Jaunt's 50<sup>th</sup> Celebration

**Where?** Hillsdale Conference Center

**When?** 5:00-6:30 pm



# Jaunt's Values

It takes a team to keep our region moving. At our core, Jaunt's values drive us forward. We are proud to recognize the following team members who exemplify these values.



## **Robb Hall**

As one of our newest team members, Robb Hall has quickly made a positive impact with his calm, can-do attitude. He jumped right in, leveraging his Custom Ink experience to support the design and delivery of staff uniforms, all while being a reliable and supportive teammate.



## **Maintenance Team**

Through challenging conditions during the ice storm, our mechanics showed exceptional dedication—working tirelessly to clear parking areas and buses, both onsite and offsite, to keep everyone safe and service running.



## **Maurice Lewis**

Shortly after earning his CDL-,P Maurice stepped in to take over the Lovington CONNECT route. He took the time to build relationships with his riders. His ability to quickly create trust and connection has already made a meaningful impact—his riders have even started baking him goodies!



# Strategic Goals Update

# Strategic Goals Updates

- ADA Service Contract
- CARTA Engagement
- Software Pilot
- Software Acquisition
- Employee Performance & Development





# Looking Ahead:

Policy revisions  
Budget Approval

# Thank You!

RideJaunt.org

# JAUNT

## **Glossary for Jaunt's ADA Monthly Performance Summary**

**The Americans with Disabilities Act (ADA)** The [Americans with Disabilities Act \(ADA\)](#) prohibits discrimination against people with disabilities in several areas, including employment, transportation, public accommodations, communications and access to state and local government' programs and services. Source: US Department of Labor

**Jaunt's ADA Monthly Performance Summary report** includes metrics for both Jaunt's ADA Service and the sum of all Demand Response service Jaunt performs (including ADA). Rows labeled as "ADA" are those pertinent to Jaunt's ADA Service.

**Unlinked Passenger Trip** – Passenger travels one-way; picked up from one destination, transported, and dropped off at a different destination. If a passenger books round-trip transportation to a destination and back home, that is two unlinked passenger trips. If the passenger transfers as part of their trip, each time they transfer marks the beginning of a new unlinked trip (this is more common for fixed-route transit). Source: National Transit Database

**Revenue Miles** – The miles that a vehicle is available to the general public and there is an expectation of carrying passengers (NTD Glossary). Vehicle revenue miles are calculated as the miles traveled between the first pickup after leaving the depot and the last drop-off before returning to the depot, excluding breaks and travel to/from breaks. Vehicle revenue miles are allocated to individual demand response trips in proportion to passenger ride distance. Source: Jaunt

**Revenue Hours** – The hours that a vehicle travels while in revenue service. Source: NTD Glossary

Vehicle revenue hours are calculated as the time between the first pickup after leaving the depot, or starting location, and the last drop-off before returning to the depot, excluding breaks and travel to/from breaks. Vehicle revenue hours are allocated to individual demand response trips in proportion to passenger ride time. Source: Jaunt

**No-Show:** A no-show occurs when a Jaunt vehicle arrives at the scheduled location, per GPS/AVL, within the 25-minute pickup window (15 minutes before the scheduled time to 10 minutes after the scheduled time) and the rider fails to appear to board the vehicle within a five-minute wait time. Source: Jaunt

**Missed Trips** – A missed trip occurs when a Jaunt bus arrives outside of the 25-minute pick up window (15 minutes before the scheduled time to 10 minutes after the scheduled time) and the passenger chooses not to ride. A missed trip is not counted against a passenger because it was Jaunt's error. If the passenger is unavailable or no longer wishes to ride, a "Missed Trip No-Show" is recorded. If the passenger rides with Jaunt regardless of the arrival time, or finds alternative transportation, a "Missed Trip but Transported" is recorded. When a passenger has additional trips scheduled after a missed trip, Jaunt will work with the customer to see if they still plan to take those trips. Jaunt strives to minimize Missed Trips to the greatest extent possible.

Missed trips, which are caused by agencies and not by riders, result from trips that are requested, confirmed, and scheduled, but do not take place

because:

- The vehicle arrives and leaves before the beginning of the pickup window without picking up the rider and without any indication from the rider that he or she no longer wants to make the trip. Note that a rider is not obligated to board until the beginning of the pickup window or—for transit agencies that have a 5-minute wait-time policy—from the start of the pickup window until 5 minutes have elapsed.
- The vehicle does not wait the required time within the pickup window, there is no contact with the rider, and the vehicle departs without the rider. Note that if during the wait time the rider indicates he or she no longer wants to take the trip, this is typically recorded as a “cancel at the door.”
- The vehicle arrives after the end of the pickup window and departs without picking up the rider (either because the rider is not there or declines to take the trip because it is now late).
- The vehicle does not arrive at the pickup location.

Source: FTA C 4710.1

A transit agency cannot have substantial numbers of trip denials and missed trips, as they are also considered capacity constraints and are not permitted under FTA ADA Circular § 37.131(f)(3)(i)(B).

**Denials**—Trip denials result when agencies do not accept trip requests.

Examples of trip denials include:

- A rider requests a next-day trip and the transit agency says it cannot provide that trip.
- A rider requests a next-day trip and the transit agency can only offer a trip that is outside of the 1-hour negotiating window. This represents a denial regardless of whether the rider accepts such an offer.
- A rider requests a round-trip and the agency can only provide one leg of the trip. If the rider does not take the offered one-way trip, both portions of the trip are denials. Source: 8.5.4 of the FTA ADA Circular C\_4710.1:

Per § 37.131(b)(2), while a transit agency may negotiate pickup times with the individual, it may not require an ADA paratransit eligible individual to schedule a trip to begin more than 1 hour before or after the individual’s desired departure time.

If Jaunt is unable to provide an ADA trip at the requested time, an alternative time will be offered 60 minutes before or after the requested time. Source: Jaunt

**On-Time Performance** – The percentage of passenger events performed where a rider arrived within the customer’s established time window(s). For most trips, this just refers to the 25-minute pickup window, but some trips also have a specified drop-off window, such as to reach a medical appointment on-time. In those cases, the pickup and drop-off are counted as two separate events for calculating on-time performance.

Note: FTA considers pickups as on time when a driver arrives at the pickup location within the established pickup window.

- Early – FTA considers pickups early if a driver arrives and departs with the rider before the established pickup window begins.
- Late – FTA considers pickups late if a driver arrives after the end of the established pickup window and the rider boards the

vehicle. Source: 8.5.4 of the FTA ADA Circular C\_4710.1:

**ADA Passenger Complaints** – An ADA complaint is when an individual (verbal or written) who has been certified as an ADA rider, indicates that the service provided is inaccessible to someone with a disability or someone with a disability has been denied service due to discrimination of the disability. This measures Jaunt’s adherence to the ADA regulations. Source: Jaunt

**Lifts Determined Inoperable** – The number of times a vehicle was put into service with a lift that was inoperable that prevented Jaunt from providing service to the rider that required the lift for transport. Source: Jaunt

**ADA Passenger Incidents/Accidents** – Accidents or incidents that result in an injury to a passenger who is ADA certified. Source: Jaunt

**ADA Vehicle Accidents** – Accidents that resulted in monetary damage of any size or a service disruption to a vehicle being used for ADA service. Source: Jaunt

**Excessively Long ADA Trips** – It is important to understand that “excessive” is in comparison to the time required to make a similar trip using the fixed route system; while a 1-hour travel time for a 5-mile complementary paratransit trip may seem excessive in the abstract, if the same trip takes an hour using the fixed route system, it is comparable, not excessive. Complementary paratransit service is by nature a shared-ride service. The standard of service is not intended to reflect that of a taxi service, which typically transports passengers directly to their destination. Source: Section 8.5.5 of ADA circular C\_4710.1:

**Call Hold Times** – Average length of time a caller is placed on hold while scheduling a demand response trip. Source: Jaunt

## ACRONYMS AND DEFINITIONS

- **ACFR:** Albemarle County Fire Rescue
- **ADA:** Americans with Disabilities Act
- **AE:** Accountable Executive
- **AED:** Automated External Defibrillator
- **AHS:** Albemarle High School
- **APTA:** American Public Transportation Association
- **APC:** Automated Passenger Counter
- **ARC:** Arc of the Piedmont
- **AV:** Autonomous vehicle
- **BMP:** Best Management Practice
- **BOC:** Body-on-Chassis
- **BOS:** Board of Supervisors
- **BRT:** Bus Rapid Transit
- **BRHD:** Blue Ridge Health District
- **CARS:** Charlottesville-Albemarle Rescue Squad
- **CAT:** Charlottesville Area Transit
- **CB:** Commuter Bus
- **CCTV:** Closed-Circuit Television
- **CDL:** Commercial Driver's License
- **CEO:** Chief Executive Officer
- **CFD:** Charlottesville Fire Department
- **CHO:** Charlottesville-Albemarle Airport
- **CHS:** Charlottesville High School
- **CIP:** Capital Improvement Program
- **CFR:** Code of Federal Regulations
- **CLRP:** Constrained Long-Range Plan
- **CMAQ:** Congestion Mitigation and Air Quality
- **COOP:** Continuity of Operations Plan
- **CPR:** Cardio-Pulmonary Resuscitation



- **CSO:** Chief Safety Officer
- **CTAA:** Community Transportation Association of America
- **CTAC:** Citizen’s Transportation Advisory Committee
- **CTAV:** Community Transportation Association of Virginia
- **CTB:** Commonwealth Transportation Board
- **CTF:** Commonwealth Transportation Fund
- **D&A:** Drug and Alcohol
- **DDI:** Diverging Diamond Interchange
- **DMV:** Department of Motor Vehicles
- **DO:** Directly Operated
- **DOT:** Department of Transportation
- **DR:** Demand Response
- **DRPT:** Virginia Department of Rail and Public Transit
- **DVIR:** Daily Vehicle Inspection Report
- **DVR:** Digital Video Recorder
- **EOP:** Emergency Operations Plan
- **EPA:** Environmental Protection Agency
- **ESF:** Emergency Support Function
- **ETA:** Estimated Time of Arrival
- **EV:** Electric Vehicle
- **FEMA:** Federal Emergency Management Agency
- **FHWA:** Federal Highway Administration
- **FMCSA:** Federal Motor Carrier Administration
- **FR:** Fixed Route Service
- **FTA:** Federal Transit Administration
- **FY:** Fiscal Year
- **HOS:** Hours of Service
- **HUD:** Housing and Urban Development, U.S. Department of
- **ICS:** Incident Command System
- **ISR:** Internal Safety Review

- **IT:** Information Technology
- **JARC:** FTA Job Access and Reverse Commute Program
- **Jaunt:** not an acronym, just Jaunt
- **JPA:** Jefferson Park Avenue
- **LEPC:** Local Emergency Planning Committee
- **LMS:** Learning Management System
- **LRTP:** Long Range Transportation Plan
- **LR:** Light Rail Transit
- **MAACA:** Monticello Area Community Action Agency
- **MAP-21:** Moving Ahead for Progress in the 21<sup>st</sup> Century
- **MDC:** Mobile Data Computer
- **MDT:** Mobile Data Terminal
- **MJH:** Martha Jefferson Hospital
- **MMIS:** Maintenance Management Information System
- **MPO:** Metropolitan Planning Organization
- **NGIC:** National Ground Intelligence Center
- **NIMS:** National Incident Management System
- **NS:** No Show
- **NTD:** National Transit Database
- **OE:** Operating Expense
- **OJT:** On-the-Job Training
- **OSHA:** Occupational Safety and Health Administration
- **OTP:** On-time Performance
- **PACE:** Program of All-Inclusive Care for the Elderly
- **PASS:** Passenger Service and Safety; for fire extinguisher use – point-aim-squeeze-sweep
- **PASS:** Passenger Assistance, Safety and Sensitivity
- **PCA:** Personal Care Attendant
- **PM:** Preventative Maintenance
- **PMT:** Passenger Miles Traveled
- **POV:** Personally Owned/Operated Vehicle

- **PT:** Purchased Transportation
- **PTASP:** Public Transportation Agency Safety Plan
- **PTSCTP:** Public Transportation Safety Certification Training Program
- **Rideshare:** Free carpool matching service for the City of Charlottesville and Albemarle, Fluvanna, Louisa, Nelson, and Greene counties
- **RLRP:** Rural Long-Range Transportation Plan
- **RTA:** Regional Transit Authority; also Rail Transit Agency
- **RTP:** Regional Transit Partnership
- **SA:** Safety Assurance
- **SAFETEA-LU:** Safe, Accountable, Flexible, Efficient, Transportation Equity Act: A Legacy for Users (legislation governing the metropolitan planning process)
- **Section 5307:** FTA Urbanized Area Formula Grants
- **Section 5310:** FTA Enhanced Mobility of Seniors and Individuals with Disabilities Grants
- **Section 5311:** FTA Formula Grants for Rural Areas
- **Section 5337:** FTA State of Good Repair Program
- **SGR:** State of Good Repair
- **SMP:** Safety Management Policy
- **SMS:** Safety Management System
- **SP:** Safety Promotion
- **SRM:** Safety Risk Management
- **SOV:** Single Occupant Vehicle
- **STIC:** FTA Small Transit Intensive Cities Formula (Section 5307)
- **STIP:** Statewide Transportation Improvement Plan
- **SYIP:** Six-Year Improvement Plan
- **TAM:** Transit Asset Management
- **TCRP:** Transit Cooperative Research Program
- **TDP –** Transportation Development Plan
- **TIP:** Transportation Improvement Plan
- **TJPCD:** Thomas Jefferson Planning District
- **TRB:** Transportation Research Board

- **TSA:** Transportation Security Administration
- **TSSP:** Transportation Safety and Security Professional
- **TWG:** Technical Working Group
- **UPT:** Unlinked Passenger Trips
- **UTS:** University Transit System
- **UVA:** University of Virginia
- **UZA:** Urbanized Area
- **VAMS -** Vehicles Available for Maximum Service
- **VEC:** Virginia Employment Commission
- **VGA:** Virginia General Assembly
- **VIB:** Virginia Industries for the Blind
- **VMT –** Vehicle Miles Traveled
- **VP:** Vanpool
- **VRH:** Vehicle Revenue Hours
- **VRM:** Vehicle Revenue Miles
- **VOMS:** Vehicles Operated in Annual Maximum Service
- **VTA:** Virginia Transit Association
- **WC:** Wheelchair